



## NEW RESIDENT'S GUIDE

Welcome to Honeoye Falls.

We are glad you chose to make Honeoye Falls your home.

Below is a list of items and issues that you may be wondering about right now as you become settled in your new home or apartment. Hopefully this information will help you quickly become comfortable in your new setting.

If the information you are looking for is not on this page, please try checking the rest of our website, [www.villageofhoneoyefalls.org](http://www.villageofhoneoyefalls.org) including the Frequently Asked Questions section, or contacting us at Village Hall (624-1711).



### Village Service

#### **Ambulance**

### Information

Emergency: dial 911

The Honeoye Falls-Mendon Volunteer Ambulance is located at 210 East St. In addition to emergency services, the HFMVA has a limited number of wheel chairs, crutches and walkers available for loan to residents. Call 624-2200 for more information.

#### **Animals Dogs**

Dog Warden: 624-1374.

Households may have a maximum of two dogs. Dogs must be on a leash (no longer than 8 ft.), in a vehicle, or in an enclosure when off the dog owner's property.

## **Village Service**

## **Information**

All dogs older than four months must be licensed through the Town of Mendon (624-6060).

See Ch. 61 of the Village Code for a full list of regulations applying to dogs and other animals.

### **Other Animal Issues**

For dead animals in the road, call the DPW: 624-3620.

For any other animal issue call the Code Enforcement Officer (624-6150).

### **Board of Trustees**

The Mayor and Board of Trustees have regular business meetings, normally at 7:00 p.m. on the third Monday of each month at the Village Hall. Agendas for Board meetings generally become available on the Village's website by noon on the Friday before a meeting or call the Village Office at 624-1711.

Residents who speak are asked to keep their comments to three minutes as a courtesy to others.

### **Brush & Leaf Pick-Up**

The Village provides free curbside bulk brush collection for branches and trimmings from April to mid-September.

Roadside pickup for leaves begins the 2nd week of October and ends the last week of November. Open burning of leaves is prohibited. Information on schedules and requirements for brush and leaf pick-up can be found on the Village of Honeoye Falls website at: [http://www.villageofhoneoyefalls.org/leaf\\_and\\_brush.php](http://www.villageofhoneoyefalls.org/leaf_and_brush.php).

### **Budget Information**

The Village Board adopts a budget each spring for the fiscal year starting June 1. Copies of the annual budget are available for citizens to read in the Village Office.

The Village Board normally holds public hearings before making decisions each on the annual budget. Citizens may also make comments to the Mayor and Board by letter, fax, or e-mail at any time in the budget process.

### **Building Department**

For information on building permits, building codes, fire safety, fire codes, fire inspections, or to report a hazard call Charlie Johnson (Code Enforcement Officer) office: 624-6150, cell: 749-9683, email: [ceo@villageofhoneoyefalls.org](mailto:ceo@villageofhoneoyefalls.org).

Building permits are required for sheds, fences, additions, pools, and hot tubs, building renovations and new construction.

The Village Code Enforcement Department enforces the NYS Building and Energy Codes and the Honeoye Falls Village Code. This department is also responsible for resolving associated code complaints. Additional

## **Village Service**

## **Information**

information can be obtained from the Village website ([www.villageofhoneoyefalls.org](http://www.villageofhoneoyefalls.org)).

### **Courts**

Court Clerk: 624-1711

The Village Court meets on the first and third Wednesday of each month starting at 4:00 pm. The Village Court is located in the Village Office building at 5 East St.

### **Department of Public Works (DPW)**

Phone: 624-3620

The DPW is located at 100 Ulrich Ln. and consists of two Divisions; Highway and Sewer.

### **Elections**

The Mayor and the Village Trustees are elected for four-year terms. Trustees are staggered so that two seats are filled by elections every two years.

### **Emergency Services**

To request police, ambulance or fire assistance for emergency or non-emergency needs, dial 911. If non-emergency, tell the operator that it is a non-emergency call.

### **Environmental Protection Overlay Districts**

The Village's zoning code includes Environmental Protection Overlay Districts, or EPODs, which provide an increased level of oversight for development in fragile environmental areas, including steep slopes, woodlots, flood plains, watercourses, and wetlands. If you live or own property in an Environmental Protection Overlay District, please call 624-6150 for appropriate assistance and approvals before undertaking any construction or site work.

### **Fire Services**

Emergency: dial 911

The Honeoye Falls Volunteer Fire Department is located at 7 Monroe St.

### **Library**

The new Mendon Library is located at 22 N. Main St, Honeoye Falls. They are open Mon-Thu 9:00am-9:00pm, Fri. 9:00am-5:00pm and Sat 10:00am-4:00pm (closed on Saturdays during the summer).

It is easy to obtain a library borrower card. Just stop by the library, present identification with your new address, and in a few minutes you will be eligible to borrow library materials and use all library resources at our library and at every public library in Monroe County. For details and access to online services, please visit <http://mendonlibrary.org>.

### **Local Businesses and Services**

For a list of local businesses and services, stop by the Village Office and pick up a copy of the Honeoye Falls-Mendon Business Directory or visit the Honeoye Falls-Mendon Chamber of Commerce website at [http://www.hfmchamber.org/Business%20Directory/bus\\_directory.html](http://www.hfmchamber.org/Business%20Directory/bus_directory.html).

## **Village Service**

### **Parking**

## **Information**

Parking is not permitted on sidewalks and rights-of-way, or on front and side lawns.

In residential districts, recreational and accessory vehicles may be parked only in the rear portion of the lot (i.e. behind the rear line of the dwelling unit).

Unless otherwise noted, parking is permitted between the hours of 7:00am through 6:00pm for a maximum time of four hours on all Village streets, roads and highways.

Cars parked on public roads during snow emergencies may be subject to towing at owners expense.

See Ch. 180 of the Village Code for more information.

### **Parks**

The Village of Honeoye Falls is home to four unique parks. The parks are always under review to look for ways for improvement through the Village Parks Committee. This committee works diligently to improve upon the usability, appearance, and safety of these parks.

**Monroe St. Park:** located on Monroe Street on the western edge of the Village.

**Harry Allen Park:** located on N. Main St., right in the heart of the village.

**Rotary Park:** located on N. Main St., just north of the cemetery.

**Vest Pocket Park:** located on W. Main St., directly across from the intersection of Norton St.

The Planning Board normally meets at 7:30 p.m. on the first Monday of each month at the Village Hall.

### **Planning Board**

Agendas for Board meetings generally become available on the Village's website by noon on the Friday before a meeting or call the Village Office at 624-1711.

Report potholes on Village roads to the Department of Public Works: 624-3620.

### **Pothole Repair and Reporting**

District Office: 624-7000, website: <http://www.hflcsd.org/>.  
20 Church St., Honeoye Falls

### **Schools**

## **Village Service**

## **Information**

The HF-L Central School District consists of four schools:

High School: 624-7050, 83 East St. , Honeoye Falls

Middle School: 624-7100, 619 Quaker Meeting House Rd. , Honeoye Falls

Manor School: 624-7160, 147 East St. , Honeoye Falls

Lima Primary: 624-7140, 7342 College St, Lima

## **Senior Citizens**

The Honeoye Falls-Mendon Senior Citizens Club is a non-profit organization sponsored by the Village of Honeoye Falls and the Town of Mendon for individuals that are 55 years of age or older. For more information please contact the Village office.

## **Sewer Service**

All toilets, waste pipes and drains within the Village (except sump pumps and downspouts from roofs), must be connected with the sanitary sewer system maintained by the Village of Honeoye Falls.

To report sewer problems call the DPW on 624-3620

## **Sherriff**

The Village of Honeoye Falls is served by Monroe County Sherriff's Department, Zone B. Visit <http://www.monroecounty.gov/sheriff-zones> for more information and contact numbers.

In an emergency, dial 911.

## **Solicitors**

Individuals selling products or services door-to-door in Honeoye Falls must have a solicitor's permit. Ask to see it. If they cannot produce one, please call 911 immediately.

## **Street Lights, Street Signs and Public Trees**

To report a problem with street lights, signs or public trees, please call the DPW at 624-3620.

## **Taxes**

### **Assessment & Exemptions**

The Village of Honeoye Falls uses the Town of Mendon Assessor. All exemptions (i.e. veterans, STAR, senior, etc) are handled by the Town of Mendon. If you have any questions, please contact the Town of Mendon Assessment office at 624-5254.

### **Village Taxes**

Full payment is due by July 1st. If the due date falls on a weekend or holiday, payment is accepted on the first business day after the weekend or holiday.

After July 1st, 5% interest will be added to the tax bill. After July 31st, additional interest accrues at the rate of 1% per month until October 31st. After November 1st, the taxes will be re-levied to Monroe County.

Payments must be made by check, money order or cash (no credit cards). The Village does not accept partial payment.

### **School Taxes**

School taxes are handled by the Honeoye Falls-Lima Central School

### **Village Service**

### **Information**

District. You should call their office at 624-7000 with any questions about your school taxes.

### **Town Taxes**

Village residents must also pay Town of Mendon taxes. You should call the Town of Mendon office at 624-6060 with any questions about your town taxes.

### **Trash Collection**

Trash collection in the Village of Honeoye Falls is done by private contractors. It is the resident's responsibility to arrange trash pick-up.

No garbage or mixed refuse (including leaves) shall be burned in an open fire or in a metal basket, can or drum in any part of the Village of Honeoye Falls.

### **Zoning Board**

The Zoning Board of Appeals normally meets at 7:30 p.m. on the fourth Monday of each month at the Village Hall.

Agendas for Board meetings generally become available on the Village's website by noon on the Friday before a meeting or call the Village Office at 624-1711.

## Useful Addresses and Telephone Numbers

<b>Village Office</b>	5 East St. Honeoye Falls, NY 14472	624-1711 624-2588 (fax)
<b>DPW</b>	100 Ulrich Ln. Honeoye Falls, NY 14472 email: gregvhf@frontiernet.net	624-3620 624-7898 (fax)
<b>Ambulance</b>	210 East St. Honeoye Falls, NY 14472	624-2200 624-4775 (fax)
<b>Fire Department</b>	7 Monroe St. Honeoye Falls, NY 14472	624-1100 624-1425 (fax)
<b>Town Of Mendon</b>	16. W. Main St. Honeoye Falls, NY 14472	624-6060 624-6065 (fax)
<b>HF-L School District</b>	20 Church St. Honeoye Falls, NY 14472	624-7000 624-7003 (fax)
<b>Mendon Public Library</b>	22 N. Main St. Honeoye Falls, NY 14472	624-6067 624-4255 (fax)
<b>Monroe County Sherriff Zone B</b>	245 Summit Point Dr Henrietta, NY 14467	753-4404
	Captain Crime Prevention Officer	753-4400 753-4406
<b>US Post Office – Honeoye Falls</b>	39 W. Main St. Honeoye Falls, NY 14472	624-3200
<b>Monroe County Water Authority</b>	Customer service: After hours emergency:	442-7200 442-2009
<b>National Grid Electric</b>	Customer service: Report power outage:	1-800-642-4272 1-800-867-5222
<b>National Fuel Gas</b>	Customer Service: Emergency:	1-800-365-3234 1-800-444-3130